Total Security

Visions in Education is a full member of the **School Travel Forum** (STF). The STF is a group of leading school tour operators who promote good practice and safety in school travel. All full members of the STF must have total financial security for clients' funds and adhere to a rigorous Code of Practice and Safety Management Standards which meet the requirements of DCSF guidelines. These are externally verified each year by suitably qualified independent Health and Safety professionals. For more information about STF, visit their official website http://www.schooltravelforum.com.

In addition, Visions in Education is also a member in good standing with SYTA, the **School Youth & Travel Association**. SYTA also maintains bond, insurance and other requirements to ascertain that only the best and most well-qualified agencies are able to earn membership.

We hold an **Air Travel Organiser's License**, ATOL 5889, providing full financial protection for our air package tours. For further information visit the ATOL website at www.atol.org.uk.

The **Association of Bonded Travel Organisers Trust Limited** (ABTOT membership number 5217) provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for [member name], and in the event of their insolvency, protection is provided for the following:

1. non-flight packages commencing in and returning to the UK;
2. non-flight packages commencing and returning to a country other than the UK; and
3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland.

1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with Visions Holiday Group.

As a member also of the **Association of Independent Tour Operators**, AITO, Visions Holiday group that includes VIE, seeks to operate to the highest standards of ethical tourism and service to our clients.

Visions Holiday group is a member of the **Association of British Travel Agents** (ABTA), Membership No. Y223X, a member of the **American Society of Travel Agents** (ASTA) and also hold an **International Air Transport Association** (IATA) licence.